

Using your Mail Order Benefit has its advantages...

Convenient

Receive a 90 day supply of your medication delivered with your daily mail.

Money Saving

Many plans offer reduced co-payments for using mail order.

Known & Trusted

ProAct Pharmacy Services has a long standing tradition of providing industry leading customer service.

Available

Talk to a pharmacist about your medications 24 hours a day.

Easy to Use

If you have a question, just call 1-866-287-9885.



"I like being able to order what I need and receive it in just a few days."

P.G., Ogdensburg, NY

"Your company is the best! We can't say enough positive things for it."

L.B., Syracuse, NY

"I could not be happier with the service from your company. When my prescriptions were about to run out, your pharmacist went the extra mile contacting my doctor for me."

T.C., Camillus, NY

PROACT.

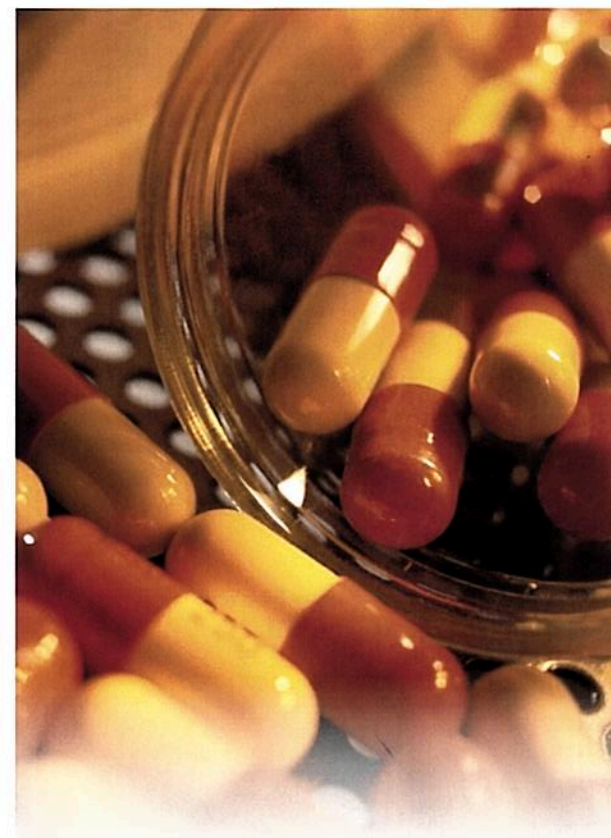
PHARMACY SERVICES

1-866-287-9885

www.proactpharmacyservices.com

PROACT.

PHARMACY SERVICES



*Your exclusive provider of
mail order prescriptions*

PROACT INC.
A PHARMACY BENEFIT MANAGEMENT COMPANY

For more information

1-866-287-9885

www.proactpharmacyservices.com

Getting Started
Is As Easy As...

1.2.3

1 Call a customer service representative toll free at 1-866-287-9885 to set up your profile.

2 Get new prescriptions written for a 90 day supply from your doctor.

3 Send the prescriptions and applicable co-payments to:

ProAct Pharmacy Services
1226 US Highway 11
Gouverneur, NY 13642



Frequently Asked Questions

1. How do I get started?

Simply call 1-866-287-9885 toll free and speak to a Customer Service Representative.

2. How will you send my prescription order to me?

In almost all cases, your order will be delivered via the US Postal Service along with your regular daily mail. (Prescription items with special storage requirements will be shipped via an overnight carrier.)

3. How long does it take?

With our industry leading turn-around time, you can expect to receive your prescription within 7 business days from our receipt of your order.

4. How do I pay for my co-payments?

Credit Cards are the preferred method of payment and allow you to take advantage of our automated refill services. You may also include a Check or Money Order when making a prescription request by mail.

5. What if I don't know how much my co-payments are going to be?

Just call 1-866-287-9885 toll free and a Customer Service Representative will quote prices based on your benefit design.



6. How do I order a refill?

Simply call 1-866-287-9885 toll free and a Customer Service Representative will take your refills and explain the automated services available to you. These include quick and easy refill requests over the phone, via the internet, or as part of our Automatic Refill Program.

7. Can my doctor phone in my prescriptions?

Yes, your doctor may call 1-866-287-9885 during business hours or leave prescription messages at any time.

8. What if I'm traveling or at my seasonal home?

We can always ship your order to the address of your choice. Just call 1-866-287-9885 toll free and let us know where you're going to be.

Call **1.866.287.9885** for more information or visit www.proactpharmacy.com